



SHANA A. SHIFRIN

Partner

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Shana A. Shifrin is a partner at Burke, Warren, MacKay & Serritella, P.C. Ms. Shifrin is a member of the following firm practice groups: Consumer Financial Services Litigation, Class Action Defense, Religious Organizations, and Not-for-Profit Organizations.

Ms. Shifrin received her undergraduate degree, cum laude, from the University of Pennsylvania in 2000, graduating with a B.A. in History (departmental honors) and French. Ms. Shifrin graduated from Northwestern University School of Law with a J.D. in 2003, where she was a Senior Editor on the *Journal of International Law and Business* and worked in the Bluhm Legal Clinic.

Ms. Shifrin is licensed to practice in Illinois and is admitted in the following courts: the Supreme Court of the United States; the United States Courts of Appeals for the First, Sixth, Seventh, Ninth, and Eleventh Circuits; and the United States District Courts for the Northern District and Southern District of Illinois.

Experience

Ms. Shifrin has extensive experience defending various types of businesses in a cross section of industries accused of violating the Telephone Consumer Protection Act (TCPA), including allegations concerning autodialing cellular telephone numbers and sending facsimiles in violation of the Act.

In addition to the TCPA, Ms. Shifrin defends banks, mortgage lenders, and related entities in class actions and individual suits involving a variety of state and federal claims, including claims under the Fair Credit Reporting Act, Fair Housing Act, Equal Credit Opportunity Act, Real Estate Settlement Procedures Act, Truth in Lending Act, and the Fair Debt Collection Practices Act, as well as

PRACTICES & INDUSTRIES

Appellate
Banking and Financial Services
Class Action
Consumer Financial Services Litigation
Litigation

ADMISSIONS

Illinois
U.S. Court of Appeals for the Seventh Circuit
U.S. District Court for the Northern District of Illinois
U.S. District Court for the Southern District of Illinois
U.S. Supreme Court

EDUCATION

University of Pennsylvania (B.A., cum laude, 2000)
Northwestern University School of Law (J.D., 2003)



alleged violations of state consumer protection statutes.

Ms. Shifrin also represents religious organizations in litigation and internal investigations, including matters involving the negligent hiring and retention of employees, professional and clergy misconduct, and privilege and confidentiality issues.

Additionally, Ms. Shifrin has experience concerning health care insurance and RICO class actions, health care insurance contract disputes, professional liability actions, trust and estate litigation, and other complex commercial disputes. Prior to joining Burke, Warren, MacKay & Serritella, Ms. Shifrin practiced in the litigation department at Jenner & Block LLP.

Representative Engagements

- Lewis, et al. v. Chase Home Finance LLC (W.D. Wash.)
- Deutsche Bank National Trust Company, as Trustee for Long Beach Mortgage Loan Trust 2006-4 v. Ferreyra, et al. (Erie Court of Common Pleas, Ohio)
- Perez, et al. v. Chase Home Finance LLC (Los Angeles County Superior Court, California)
- Pena, et al. v. EMC Mortgage Corporation, et al. (D. N.J.)
- Nicholls, et al. v. EMC Mortgage Corporation (D. Mass.)
- Manson, et al. v. GMAC Mortgage LLC, et al. (D. Mass.)
- Christian County Clerk, et al. v. Mortgage Electronic Registration, et al. (W.D. Ky.)
- State of Georgia, ex rel. Deborah Saunders and Barry Boswell, et al. v. Mortgage Electronic Registration Systems, Inc., et al. (N.D. Ga.)
- Gonzalez, et al. v. JPMorgan Chase Bank, N.A. (Los Angeles County Superior Court, California)
- Freeman v. Chase Home Finance, LLC, Case No. 10 CV 765 (N.D. Ohio)
- Vega v. CTX Corp., et al. (D. Nev.)

Honors & Awards

- Ms. Shifrin has been named an *Illinois Super Lawyer* Rising Star in 2008, 2009, 2011, 2012, 2013, 2014, and 2015.

Professional/Community

- Ms. Shifrin has devoted a significant amount of her practice to pro bono matters, including a first-degree murder trial resulting in a not guilty verdict, a successful petition for a stay of execution to the Supreme Court of the United States, and post-conviction hearings.
- Ms. Shifrin also has argued appeals on behalf of pro bono clients in the United States Court of Appeals for the Seventh Circuit and the Illinois Appellate Court.



Insights

NEWS

Burke Warren Cited In Chicago Tribune Article Regarding a Pro Bono Case Recently Undertaken by the Firm

News, [May 3, 2022](#)

Burke Warren Serves as Pro Bono Counsel in Federal Lawsuit Charging Advocate Health and Hospitals Corporation with Racial Discrimination

News, [April 21, 2022](#)

Firm Welcomes New Partners

News, [January 11, 2012](#)

Firm Welcomes New Litigation Associates

News, [September 10, 2010](#)

ALERTS

The Foreclosure Landscape in the United States: Taking Stock and Looking Ahead

Alert, [June 30, 2021](#)

Recent Trends in Sexual Misconduct Claims and Class Actions

Alert, [October 26, 2020](#)

Will The Skyrocketing Growth of TCPA Litigation Slow?

Alert, [May 22, 2018](#)

Please Stop Contacting Me

Alert, [November 8, 2017](#)